

Brief Bio

**Dr Afifa Ahmad BDS MS (Public Health)
Health Care Management Specialist,
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SUMMARY

Dr Afifa Ahmad did her BDS, followed by her Master's in Public Health from University of Birmingham, Birmingham City, England, United Kingdom. Dr Afifa is a dedicated researcher and trained Health care Specialist, working as Senior Support Assistant in Coventry Council, Birmingham UK for the last couple of years. Dr Afifa has excellent command over written and spoken English, she has published several research papers in renowned journals, attended and participated in several conferences. Having recently graduated with a Master's in Public Health from Birmingham City University, Birmingham (UK) and worked in 2 Dental Surgery roles, she is actively seeking opportunities as a Health Care Specialist.

EDUCATION: Masters Of Public Health, 2:1 | Birmingham City University | 2021 - 2022 Modules: Global Public Health (78%), Leadership & Project Management (70%) Dissertation: Effects of Climate Change on the Indigenous tribes of India (65%). Bachelor's in Dental Surgery, 2:1 | Maharashtra University of Health Sciences | 2008 - 2011 Modules: Conservative Dentistry & Endodontics (74%), Oral & Maxillofacial Surgery (68%), Community Dentistry (65%)

WORK EXPERIENCE: Senior Support Assistant | Coventry City Council | September 2023 - Present | Coventry, Birmingham UK.

Supervised 30+ support staff, conducting regular trainings, increasing positive feedback by 60% Managed 50+ service users and conducted quarterly reviews, reducing hospitalizations by 40%. Organized 4+ staff training sessions to ensure 24/7 staff coverage, reducing revenue losses by 33% Healthcare Support Worker | Proline Ventures Limited | December 2021 August 2023 | Birmingham, UK. Provided care for 400+ individuals with learning difficulties, improving patient cooperation by 25.

Promoted to Senior Healthcare Worker from 100+ Support Workers for providing excellent medical care Used assistive technology and behavioral techniques on patients, significantly improving quality of life. Associate Dental Surgeon | Oral & Maxillofacial Dental Hospital | October 2013 - August 2021 | Mumbai, India

Performed 2,500+ dental surgeries, ensuring a 98% patient satisfaction rate Offered personalized care plans and follow-up procedures, increasing patient retention rate by 40% Managed 50+ non-profit dental check-up camps, serving 20,000+ unprivileged members of the public. Trainee Project Manager | Local Authorities | 2011 - 2013 | Mumbai, India Used Fishbone analysis and Gantt charts to track tasks, completing 3 projects within 12 months Effectively managing resources to achieve milestones ahead of schedule, reducing project delays by 20%. Increased awareness of dental & reproductive health among women, improving health outcomes by 15%

EXTRACURRICULAR ACTIVITIES: Student Researcher (International-level) - Secured 1st place with presentation on Dental Caries. Author (National-level) - Published 3 Papers in Leading Biochemistry and Research Journals. Young Scientist Club President - Organized 10+ dental events, bringing together 500+ members. Member - Indian Dental Association.

LANGUAGES, SKILLS AND CERTIFICATES

Languages: English (Professional), Hindi (Native), Urdu (Native) Skills: Microsoft Excel,

Word, Power Point, Health data Analytics and Project Management.